

(Today's Date)

(Customer Name)

(Customer Address)

(City, State, Zip)

RE: TAMPERING WITH CONSUMERS ENERGY GAS FACILITIES

Dear (Customer Name):

It has come to my attention that you have recently tampered with or otherwise moved or relocated your gas service and/or meter, and endangered the integrity of the gas service facilities installed and owned by Consumers Energy Company. **YOU HAD NO AUTHORITY WHATSOEVER TO ATTEMPT TO RELOCATE CONSUMERS ENERGY'S GAS FACILITIES.** Your actions could have resulted in serious, or even deadly, consequences to you and/or the public. At a minimum, you have engaged in an intentional trespass against Consumers Energy's property. You may have violated other civil and/or criminal statutes.

It also is my understanding that you may have employed a contractor to perform work on the service, or to assist you. Consumers Energy contracts with qualified contractors; however, these contractors work for Consumers Energy and do not perform such work at the request of the customer. Please advise me of the name and address of the contractor who performed any service for you on the gas facilities. I have enclosed a self-addressed, prepaid envelope for your convenience.

In addition to receiving the name and address of the contractor whom you may have employed, I hope I also have your assurance that:

- **YOU WILL CONTACT CONSUMERS ENERGY FOR SERVICE OR RELOCATION OF YOUR GAS FACILITIES; AND**
- **YOU WILL NOT ENGAGE IN THE RELOCATION OF YOUR CONSUMERS ENERGY GAS FACILITIES IN THE FUTURE**

This letter is primarily to impress upon you the seriousness of your actions, and those of the unauthorized contractor who may have assisted you. You have unnecessarily exposed yourself and the general public to danger.

Michigan Public Service Commission Rule R 460.2372 provides that:

“When a utility acquires knowledge that a customer’s action has caused a hazardous condition to exist with respect to a gas facility, the utility shall initiate the following action:

- (a) For a utility’s facilities, the utility shall correct the condition at the expense of the customer or shut off the service to the customer.”

Please be assured that Consumers Energy will work with you regarding any future relocations or other service related to your gas facilities.

Sincerely,

(Your name and title)

Enclosure

CC    Damage Claims Administrator  
      System Engineer  
      Senior Field Leader